



COMPLAINTS OR COMPLIMENTS

Our pharmacy wants to give you the best possible service. If you are unhappy with any of our services or products, please tell us. We have in place a complaints procedure which we believe will give us the best chance of putting right whatever has gone wrong.

Please refer any complaints about our services or products to the Pharmacist in Charge or any staff member. They will ensure the Pharmacist in Charge is notified of your concerns so that it can be dealt with in a satisfactory manner.

Alternatively, if you would like to compliment us on our services or products, please also let us know.